

Wamosair.com Website Privacy Policy

Wamosair.com Data Protection Policy

1. Data controller's identifying and contact details

WAMOS AIR, S.A., with tax identification number A83516641 and with its registered office at Calle Mahonia, 2, 28043 MADRID. Telephone no.: 914188760, Fax no.: 914188759 ("Wamos Air" or the "Company"), is responsible for processing your personal data. This privacy policy sets out how the Company uses your personal data provided as a user of the website (the "Website").

The purpose of this Privacy Policy is to provide information concerning your rights under the General Data Protection Regulation (the "GDPR"). If you have any questions regarding the processing of your personal data, please contact the Company at dpo@wamosair.com.

You are further informed that the Wamos Air Group (to which the Company belongs) has a Data Protection Officer, who can be contacted at dpo@wamosair.com.

2. Necessary and up-to-date information

All fields marked with an asterisk (*) on the forms used on the website must be filled in. Omitting any of those fields may prevent the services or the information requested from being provided.

The information provided must be correct, and to keep the information on hand always up to date and error free, you must inform the Company of any changes or corrections to your personal data without delay by sending an email to dpo@wamosair.com.

By clicking on the "I Agree" (or equivalent) button on the above forms, you state that the data and information you have provided are accurate and correct.

3. General information: description of the information set out in the Privacy Policy

This privacy policy features a table with the following information for each of the different data processing operations carried out by the Company:

- a. The purposes of the processing of your personal data, i.e., the reasons why the Company processes your personal data.
- b. The legal bases for each stated purpose for the processing of your data by the Company.
- c. Potential transfer of your data to third parties and the reasons for transfer. You are informed in this respect that your personal data will not be transferred to third parties except as required by law. On the other hand, your personal data may be accessed by the Company's data processors, i.e., the service providers who need to access your personal data to be able to perform their tasks. The service providers that may access your personal data generally operate in the information systems and technology sectors. The table set out below also shows any other sectors in which the Company's other potential service providers that may need to access your personal data operate.

You are informed that you may request further details concerning the recipients of your data by sending an email to dpo@wamosair.com stating the specific processing for which you would like information about the recipients.

- d. Potential international data transfers. If you would like to request copies of the contractual clauses mentioned in the table below, please submit your request to Wamos Air by email at dpo@wamosair.com.

- e. The storage period for the data you have provided. You are further informed that your data will be retained for use in connection with any legal, administrative, or tax claims for the periods prescribed in the applicable legislation.

4. Details of the processing carried out by Wamos Air

| <i>Purpose of the processing</i> | <i>Legal basis</i> | <i>Source and recipients</i> | <i>International data transfers</i> | <i>Retention period</i> |
|--|--|---|---|---|
| Managing enquiries submitted using the information request form | The Company's legitimate interest in being able to handle requests for information made using the Website. | Your data may be transmitted to companies that belong to the Company's Group (the "Group") with legitimate interest in being able to handle your request for information as the lawful basis. Your personal data may be accessed by service providers. | No transfers outside the European Economic Area (EEA) will be made. | Until your request for information has been answered. |
| Managing the personnel recruitment process and the relationship with you as a job applicant. | Your consent to being entered in the job applicant database. | Your personal data may be accessed by service providers, namely, personnel selection specialists. | No transfers outside the European Economic Area (EEA) will be made. | Your data will be kept active in the job applicant database for 3 years from the date on which you submit your CV. The obligation to retain the data in protected form laid down in the legislation may be applicable upon expiry of that term. |
| Passenger management. | Performance of the Contract. Legislation and regulations relating to air transport services. | The data will be provided by the party hiring the charter or by the passengers themselves. The data provided will concern the travel plans: Data relating to boarding, the trip itinerary, details of any additional services requested, other trip-related information, food preferences, or special dietary needs. | Transfers outside the European Economic Area (EEA) may be made | The personal data will be retained for as long as they are needed for the purpose for which they are being processed, no request for erasure has been made, and they are still needed by Wamos Air, making deletion unfeasible. |

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|--|------------------------------|---|---|---|
| | | <p>Potential data recipients are airport operators and Customs and immigration authorities.</p> <p>Airlines, sea or land transport operators, and other service providers needed to provide the services requested where, for instance, a leg of your itinerary includes a flight operated by a different airline or certain flight-related services you have chosen to book.</p> | | |
| Managing the contact details of personnel. | Performance of the Contract. | <p>Your data may be transmitted to companies that belong to the Company's Group (the "Group") with legitimate interest in being able to handle your request for information as the lawful basis.</p> <p>Your personal data may be accessed by service providers.</p> | No transfers outside the European Economic Area (EEA) will be made. | The personal data will be retained for as long as they are needed for the purpose for which they are being processed, no request for erasure has been made, and they are still needed by Wamos Air, making deletion unfeasible. |

5. Exercising your rights

You are informed that you may exercise the following rights:

- i. the right to access your personal data to learn which personal data are being processed and the processing operations being carried out on those data;
- ii. the right to rectify inaccurate personal data;
- iii. the right to erasure of your personal data where feasible;
- iv. the right to request restriction of the processing of your personal data where the accuracy, lawfulness, or need of/for the processing is uncertain, in which case we may retain the data to pursue or defend against claims;
- v. the right to portability of your personal data, where the contractual relationship or consent is the legal basis for our processing of your personal data as set out in the table above;

- vi. the right to object to the processing of your personal data, where legitimate interest is the legal basis for our processing of your personal data as set out in the table above. In this case we will stop processing your data unless there is compelling legitimate interest or the data are needed to prepare, pursue, or defend against claims.
- vii. the right to withdraw your consent at any time.

You may exercise your rights free of charge at any time by sending an email to dpo@wamosair.com stating the right you would like to exercise and your identifying details.

If you believe that your personal data have not been processed properly, you may contact the Data Protection Officer at dpo@wamosair.com. Further, you are informed that if you believe that we have breached data protection legislation in connection with the processing of your personal data, you are also entitled to lodge a complaint with the Spanish Data Protection Agency [*Agencia Española de Protección de Datos*].

6. Cookies

Wamos Air uses data storage and recovery tokens ("Cookies") only where users have given their prior consent for us to do so based on the contents of the pop-ups on the users' browsers when they first log onto our website and on the other terms set out in Wamos Air's Cookies Policy all users should know.

7. Security measures

As required by the GDPR, Wamos Air implements suitable levels of security commensurate with the nature of the data being processed at any given time. Notwithstanding the above, technical security in a medium like the Internet is not entirely impenetrable, and third parties may launch malicious attacks, despite Wamos Air's best efforts to keep this from happening.

8. Minors

Minors may not use the services available on the Website without the prior consent of their parents, guardians, or attorneys-in-fact, who alone will be responsible for all actions taken on the Website by the minors in their care, including filling in forms with the minors' personal data and ticking any accompanying boxes.